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Technical Bulletin Number 105

IMS1000 Communication Issue with Dolby CP650

To		**Product**	
Company Name	All Partners	**Model Number(s)**	IMS1000
Attention	N/A	**Description**	N/A
Phone	N/A	**TB Revision**	1.0
Fax	N/A	**Effective Date**	10/28/2013
Email	N/A	**Change is**	Permanent
Purpose	To address a specific issue where the IMS1000 can not have automation control of the Dolby CP650 from Eth1 port.		

Description	It was discovered that the IMS1000 could not control the Dolby CP650 via the Eth1 port but would work with the ETh0 port. The solution to this issue would be to install hotfix: **ims_sw_hotfix_smsc75xx-1.0.2.pkg** onto the IMS1000 product. **Note:** This hotfix is optional and should only be applied if you have an IMS1000 and desire automation control of the Dolby CP650. Please contact your local support team for this hotfix. For installation procedure please review the user manual, IMS1000_User_Manual_002949_v1_3.pdf, which is available on our FTP and company website. == Your comments and feedback are welcomed.

Special Instructions	N/A		
Authorized by	Olivier Lambert (VP, Engineering)	**Date:**	10/28/2013

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